

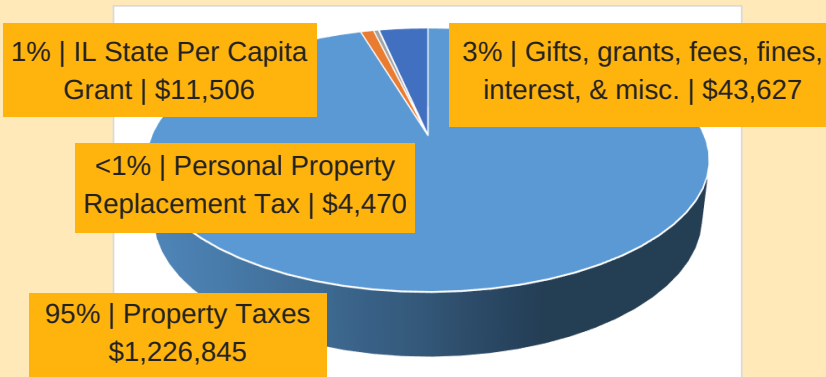


Annual Report

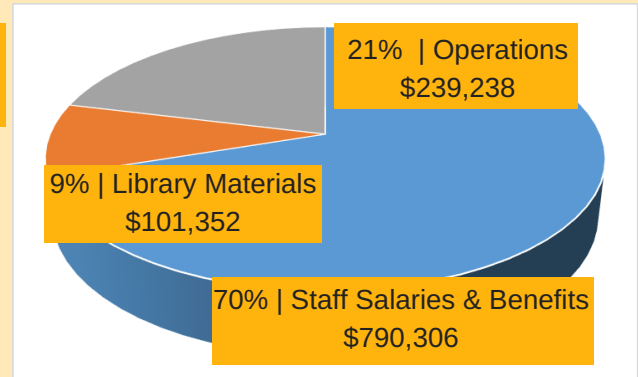
May 1, 2017-April 30, 2018

FINANCES

REVENUES | \$1,286,448



EXPENDITURES | \$1,130,896*



*Surplus will be retained in Building Fund for near-term capital improvements.

SERVICES

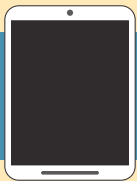


83,682 Library Visits

44,705 Physical Materials Loaned



5,194 Electronic Materials Loaned



5,367 Database Uses



15,873 Public Computer Sessions



4,117 Active Library Cardholders



546 Programs Serving 7,197 Attendees

14,924 Reference Questions Answered



1,612 1:1 Tutoring Sessions

386 Meeting/Study Room Uses



OTHER HIGHLIGHTS

STAFF DEVELOPMENT

Trained all staff in Positive Behavior Enforcement, Excellence in Customer Service, Library Security and Safety, and Serving Patrons with Special Needs.

TECHNOLOGY

Added SimpleScan scan/fax machine, hoopla digital streaming, and New York Times Digital Edition.

CIVIC ENGAGEMENT

Hosted "Pushing the Limits: Climate Change Impacts in Our Community" series.

FACILITIES

Commissioned Capital Needs Assessment to plan for capital expenses over the next 25 years; conducted assessment of exterior cladding; began investigation of comprehensive solutions to ensure long-term fitness of building envelope.

PUBLICITY

Began mailing library newsletter to every residence in Midlothian.



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